

# Frequently Asked Questions for Origami Owl Customers



## What is PayNearMe?

PayNearMe makes it easy and convenient for you to make a payment with CASH at more than 15,000 trusted payment locations nationwide, including 7-Eleven, Family Dollar and ACE Cash Express stores.

## How can I make a PayNearMe payment?

1. Get your PayCode during checkout on [OrigamiOwl.com](http://OrigamiOwl.com).
2. Go to any participating store, show the cashier your PayCode, and make a payment with CASH.
3. Origami Owl is notified of your payment instantly. Collect your receipt.

## What does a PayNearMe PayCode look like?

A PayNearMe PayCode can take different forms at different stores.

**At 7-Eleven**, it will be a standard barcode.

**At Family Dollar**, it will be a barcode if printed or a code that is read to the cashier if shown on a mobile device.

**At ACE Cash Express**, it will be a 6-digit alpha-numeric code that you will read to the cashier.

## Can the PayNearMe PayCode be reused?

No. You can use the PayNearMe PayCode only once. The PayCode will expire after 5 business days.

## When will Origami Owl be notified of my payment? Do I need to follow up with them?

Within 15 minutes of making your cash payment, a notification will be sent to Origami Owl. Your receipt is proof of payment.

## How will I know my payment has been accepted?

You will receive a receipt with a date and time stamp from the cashier as proof of your payment.

## What are the participating payment locations?

Payment locations include more than 15,000 7-Eleven, Family Dollar and ACE Cash Express stores nationwide. You do not need to wait in a separate line, but can make a PayNearMe payment right at the cashier. To locate the closest store, go to [PayNearMe.com/locations](http://PayNearMe.com/locations).

## What is the fee to make a PayNearMe payment?

There are no processing fees. The transaction each time you make a cash payment with PayNearMe is free.

## Is there a limit to how much you can pay in cash?

There is a \$1,000 maximum amount per transaction. The maximum amount per transaction in OK and AZ is \$999.

## Who can I contact for more help or questions?

Email [support@paynearme.com](mailto:support@paynearme.com) or call 1 (888) 714-0004. You can also visit their support page at [PayNearMe.com/support](http://PayNearMe.com/support).

PayNearMe is a convenient way for you to pay cash for your Origami Owl order at local 7-Eleven, Family Dollar, & ACE Cash Express stores



More than 15,000 trusted payment locations



Guaranteed payment



Many locations offer extended hours